

WILTSHIRE POLICE



# Area Board Update

Marlborough Community Policing Team

October 2022



# Your CPT – Devizes & Marlborough

**Inspector:** Al Lumley

**Neighbourhood Sergeant:** Luke Atkinson

**Neighbourhood Officers:**

PC Eleanor Porter

PC Sarah Hardwidge

PC Nicky Crabbe

**PCSOs:**

Emily Johnson, Jonathan Mills (Pewsey)

Mark Braithwaite, Emily Johnson, Melissa Camilleri (Marlborough)

Andrew Maclachlan, Paula Yarranton, Kelly Watts (Devizes)

# Performance – 12 Months to June 2022

## Force

- Wiltshire Police recorded crime reports a YoY increase of 10.5% in the 12 months to June 2022 and continues to have one of the lowest crime rates in the country per 1,000 population.
- Wiltshire Police has seen a 18.1% increase in violence without injury crimes in the 12 months to June 2022.
- In June 2022, we received:
  - 9,427 '999' calls, which we answered within 8 seconds on average;
  - 11,522 '101' calls, which we answered within 16 seconds on average;
  - 12,522 CRIB calls, which we answered within 2 minutes and 27 seconds on average.
- In June 2022, we also attended 1,718 emergency incidents within 9 minutes and 36 seconds on average.

Crime Type	Crime Volume	% of Crime
<b>Totals</b>	<b>42,401</b>	<b>100.0</b>
Violence without injury	7,456	17.6
Violence with injury	6,268	14.8
Criminal damage	5,139	12.1
Stalking and harassment	4,172	9.8
Public order offences	4,104	9.7
Other crime type	15,262	36.0

## Devizes CPT

Crime Type	Crime Volume	% of Crime
<b>Totals</b>	<b>3,234</b>	<b>100.0</b>
Violence without injury	502	15.5
Violence with injury	438	13.5
Criminal damage	379	11.7
Stalking and harassment	316	9.8
Public order offences	297	9.2
Other crime type	1,302	40.3

### Stop and Search information for Devizes CPT

During the 12 months leading to May 2022, 120 stop and searches were conducted in the Devizes area of which 61.7% related to a search for controlled drugs.

During 78.3% of these searches, no object was found. In 27% of cases, an object was found. Of these cases 68.3% resulted in a no further action disposal; 18.3% resulted in police action being taken; 9.2% resulted in an arrest.

Of the stop and search subjects who defined their ethnicity:

- White – 93 stop and searches
- Black or Black British – 9 stop and searches
- Asian or Asian British – 6 stop and searches
- Mixed – 4 stop and searches

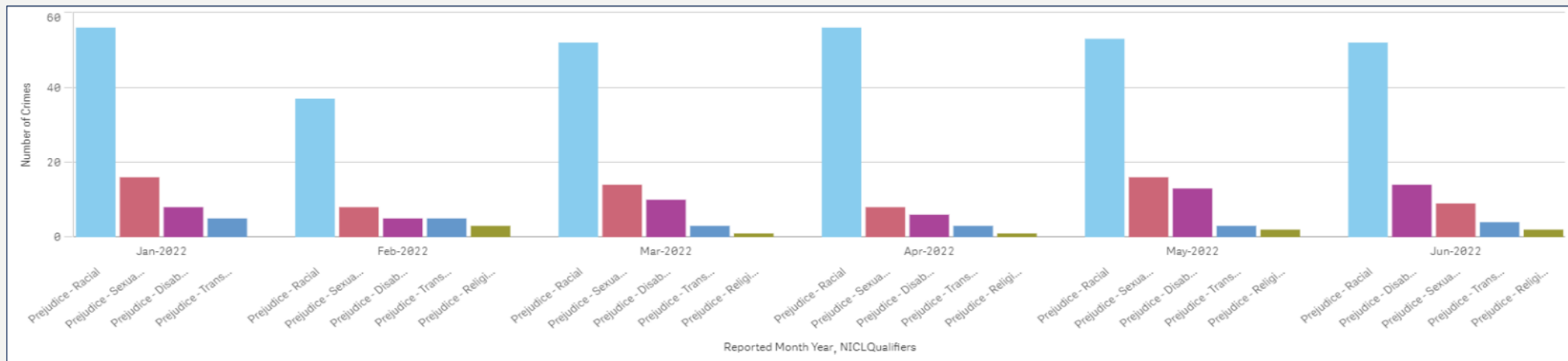
# Performance – Hate Crime Overview

## Force

Hate Crime is reporting as stable, with a slight loss of seasonality since the impact of Covid. Volumes are now reporting flatter across the year. Year on year reporting increases in Transgender and Sexual Orientation related hate which follows National trends.

Work by the Hate Crime Silver Scrutiny Panel on hate crime video to raise awareness of Hate Crime and how to report it, including details surrounding how the Criminal Justice System responds to it is ongoing. There is an increased focus on Out of Court Disposal outcomes relating to Hate Crimes.

### Force Hate Crime (6 months to June 2022)



## Devizes CPT

	Number of Crimes	Change (number)	Change (%)
<b>Total</b>	50	-19	2.0%
<b>Prejudice – Racial</b>	36	-20	2.9%
<b>Prejudice – Sexual orientation</b>	8	4	166.7%
<b>Prejudice - Disability</b>	6	-2	-50.0%
<b>Prejudice - Religion</b>	1	-1	-50.0%
<b>Prejudice - Transgender</b>	0	0	0.0%

Year on year comparison June 2021 to June 2022 (note: an individual crime can be tagged with more than one prejudice type e.g. sexual orientation & transgender)

# Local Priorities & Updates

Priority	Update
Unmarked cars in convoy	We are aware that some of the community have been alarmed by a convoy of 6-8 unmarked vehicles speeding through Marlborough recently. There was concern that a major incident must have been happening somewhere. We'd like to reassure the public that a convoy of unmarked cars is quite frequently simply a VVIP that requires protection travelling through the county and nothing to worry about. Devizes also houses our driver training unit and so quite often you may see cars in convoy as our officers and staff undergo their training.
Op Siege	Victims of residential burglaries will now be visited by a member of the local neighbourhood team to be given a 'SelectaDNA' kit and shown how to use and register it. These kits mark valuable property with a special material that leaves a specific trace behind which can help identify stolen items. SelectaDNA kits can be bought online, but the company have teamed up with Wiltshire Police to ensure victims of crime don't become repeat victims. The neighbourhood team provide crime prevention advice and material during the same visit. Feedback from the public so far has been very positive and our staff have been working hard to promote the initiative.
PEEL Inspection Progress	Following on from the announcement of the PEEL inspection by HMICFRS where Wiltshire Police were placed into 'special measures', we are please to say that progress in improving the areas most critical are well underway. Significant changes to team structures have been made to ensure serious and complex criminal investigations get a more consistent service, as well as a review underway for the structure of uniformed policing across the county. The PCC and C/Constable were due to attend the Policing Performance Oversight Group (PPOG) in London on the 19 <sup>th</sup> Sept to provide an update to HMICFRS but this was understandably delayed due to Her Majesty the Queens burial. A summary of the report from HMICFRS follows in 3 slides time.

# Useful Links

For more information on Wiltshire Police's performance please visit:

- PCC's Website - <https://www.wiltshire-pcc.gov.uk/>
- HMICFRS Website - <https://www.justiceinspectorates.gov.uk/hmicfrs/police-forces/wiltshire/>
- Police.uk - <https://www.police.uk/pu/your-area/wiltshire-police/>
- For information on what crimes and incidents have been reported in the Devizes Community Policing Team area, visit <https://www.police.uk/pu/your-area/wiltshire-police/devizes/> to view a crime and incident map and find links to more detailed data

# Get Involved

Keep up to date with the latest news and alerts in your area by signing up to our **Community Messaging service** – [www.wiltsmessaging.co.uk](http://www.wiltsmessaging.co.uk)

## Follow your CPT on social media

- [Devizes Police Facebook](#)
- [Devizes Police Twitter](#)
- [Marlborough Police Facebook](#)
- [Marlborough Police Twitter](#)
- [Pewsey Police Facebook](#)
- [Pewsey Police Twitter](#)

Find out more information on your CPT area at: [www.wiltshire.police.uk](http://www.wiltshire.police.uk) and here [www.wiltshire-pcc.gov.uk](http://www.wiltshire-pcc.gov.uk)



The screenshot shows the Wiltshire Police website. At the top left is the Wiltshire Police logo. To the right is a search bar with the text "How can we help you?". Below the search bar is a navigation menu with five items: "Report", "Tell us about", "Apply or register", "Request", and "Feedback". Below the menu is a breadcrumb trail: "Home &gt; About us &gt; CPTs". The main heading is "Devizes CPT". Below this is a paragraph: "CPT Devizes covers the areas of Devizes, Marlborough and Pewsey and surrounding areas." This is followed by two paragraphs of contact information and a link to a map of crimes in the Devizes area.

WILTSHIRE POLICE

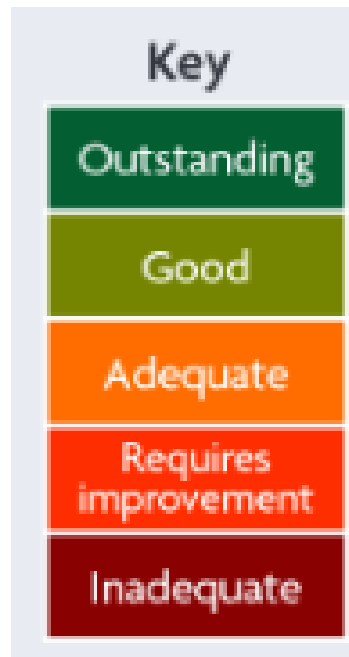
# HMIC PEEL 2021/22 Report Area Board Update

October 2022





# About HMICFRS and PEEL



HMICFRS is Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services. They inspect police forces across England, Wales and Northern Ireland as well as fire and rescue services in England.

Their principal aim is to promote improvements in policing and fire and rescue services to make everyone safer.

Within policing they do this via a rolling programme of inspections related to specific themes such as domestic abuse or terrorism to at a more holistic level through their PEEL (Police Efficiency, Effectiveness and Legitimacy) inspection process.

If serious concerns are identified as part of the PEEL inspection, HMICFRS can move forces into a process called Engage (similar to OFSTED's special measures) where additional scrutiny and support is put in place to facilitate rapid improvements in areas of concern.

# Wiltshire Police PEEL 2021/22

Area	Grading
Preventing crime	Requires Improvement
Investigating crime	Requires Improvement
Treatment of the public	Requires Improvement
Managing offenders	Requires Improvement
Developing a positive workplace	Requires Improvement
Responding to the public	Inadequate
Protecting vulnerable people	Inadequate
Good use of resources	Inadequate

The inspection (carried out in January 2022), identifies pockets of good practice but has shown that the service we provide to the public is inconsistent and failing to provide a routinely high standard. We are determined to address this – **improving service delivery is the Chief Constable's highest priority.**

# Our response

Whilst hugely disappointing for all our officers and staff, we take the concerns raised very seriously and are already taking comprehensive action to address these:

- **Establishing a dedicated action taskforce:** re-setting and improving the fundamentals of public service from point of contact through to justice outcomes
- **The Chief Constable has personally outlined his expectations to over 1,500 officers and staff** regarding the need to collectively reset and return to the core basics of pride in service and pride in standards
- **Focused ongoing training for all front-line officers and staff**, and critically, with supervisors/sergeants
- **Enhanced training has been delivered** to Contact Centre staff on identifying vulnerability threat, harm and risk in every public interaction
- **We are introducing a Force-wide Volume Crime Team:** further professionalism in investigating crime across neighbourhoods, keeping victims informed and working with the Crown Prosecution Service to deliver better outcomes.

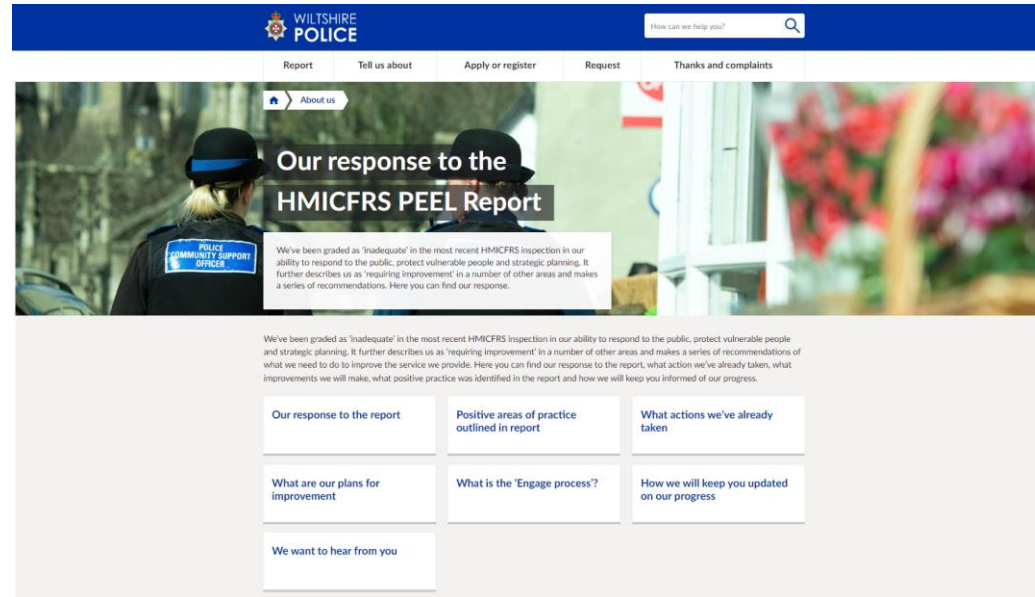
# Transparency

We are committed to demonstrating to the public that we are making progress against the HMICFRS PEEL recommendations

**A dedicated page on our website has been built** to house all information and updates on our response.

This includes a link to the full report, our response to the report and detail on how we plan to make progress

The page is accessible via the homepage of [www.Wiltshire.police.uk](http://www.Wiltshire.police.uk)



**Summaries of the Chief Constable's quarterly updates to the Police Performance Oversight Group** will be published on our site